

# Base station cannot communicate



## Overview

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A “We can't find your Base Station” message typically appears if your Base Station is having trouble pairing with Ring app. If it's not, find an outlet and plug it in. You can turn them off on both the Keypad and the mobile App. To check whether or not your base station's voice prompts have been turned off, follow the steps below; With the mobile App, Check if Off is. If you hear the Base Station announce “Smart Lock Not Responding” while trying to lock or unlock your Smart Lock, it could be due to one of the following reasons: If the Smart Lock and Base Station cannot communicate with each other, it could cause this error. However, my telephone #2 is communicating Customer: My telephone #1 isn't connecting with the base station, even when it's just 2 feet away.

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### [Base Station not working, can't communicate with tech support](#)

My base station went offline for a couple of days. It had happened before, but turning the wi-fi off and on fixed the issue. This time, it didn't and the blue light for bluetooth pairing wasn't ...

### [Troubleshooting Messages During Ring Alarm Base Station Setup](#)

You may receive a "We're having trouble connecting to your Ring Alarm" message because the Ring app cannot connect to the Base Station using Bluetooth. It can also be caused by a Bluetooth or ...



### [Uniview Base Station Offline? How to Fix Connection , scOS](#)

Your Uniview base station not connecting? Our complete troubleshooting guide helps you diagnose and resolve connectivity issues, from Wi-Fi checks to resets.



### [How To Fix Your Base Station May Have Trouble Communicating](#)

Troubleshoot your SimpliSafe base station communication issues with our step-by-step guide. Ensure seamless connectivity with your devices today!



### [13 Ring Base Station Problems Troubleshooting \(Solved\)](#)

The "Connection Error" message occurs when your Base Station cannot connect with the Wi-Fi router. Errors like this may be due to a weak Wi-Fi signal or an incorrect Wi-Fi network password.



### [?Smart Lock Series 2 Not Responding. SimpliSafe Support Home](#)

Two factors could create a communication issue: range and interference. If the Base Station is too far away from the Smart Lock, it can be hard for them to communicate. Move the Base Station closer to ...



### [Arlo Base Station Not Connecting](#)

So, are you frustrated with your Arlo Base station not connecting to your network or not being detected by the app? I'll walk you through the common pitfalls when setting up Arlo base ...



### [18 SimpliSafe Base Station Known Problems \(Solved\)](#)

If your base station stops talking, rebooting the base stations will usually help fix the issue. To reboot your SimpliSafe base station, unplug it from the electric outlet and open the battery ...



### [Troubleshooting: Base Station Communication Issues with Devices](#)

Customer: My telephone #1 isn't connecting with the base station, even when it's just 2 feet away. In contrast, my telephone #2 is able to connect with the base station, even though it's on a different floor.

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